FITTEST SERVICE COMPONENTS

SPECIALIST TEAM
With a specialist team FITTEST provides services, ranging from assessment and planning, to deployment and localized capacity building, to handover and evaluation.

Enable Data and Voice Connectivity
Offering reliable, scalable, secure, manageable and affordable data and voice connectivity services, FITTEST specialists ensure that your communications infrastructure works efficiently in field operations.

Design & Deploy Secure Telecommunication Services
FITTEST specialists are assisting the humanitarian community by identifying and implementing the most appropriate security communications solution.

Provide Digital Assistance Surge (DAS) Services
Providing dedicated surge capacity to augment cash & digital assistance operations, FITTEST specialists strengthen local capacity in the field, provide coaching and support capacity building applying a consultative approach with technology and clients on systems and implementations.

Perform Risk Monitoring and Assessment
FITTEST specialists are supporting Customers on technology infrastructure and emergency response readiness, through risks analysis, assessments, update plans, evolution and monitoring.

Support Capacity Building
While providing support to field operations, FITTEST specialists offer assistance in building local capacity in the different service areas.

COORDINATION AND PROJECT MANAGEMENT
FITTEST coordinates the response and offers technology related services through coordination and project management.

Coordination
When IT and Telecommunications services have been disrupted by conflicts and natural disasters and need to be established or re-established, FITTEST coordinators strengthen existing coordination mechanisms, conduct needs assessments, coordinate and plan the response, as well as the handover and perform a final evaluation.

Project Management
FITTEST project managers develop and lead the delivery of technical solutions to achieve the Customer’s goals in the field, during, before and after an emergency.

March 2021
FITTEST procures, manages and keeps availability of a revolving stock of ICT and DASS equipment for its Customers. It also advises and assists Customers with on demand sourcing and takes care of shipment and maintenance of equipment. Equipment ranges from network, to satellite and radio equipment, to specialised DASS equipment such as printing and scanning equipment.

**IT Equipment Supply**
Fast, efficient and effective delivery of right sized and right sourced IT equipment for field operations.

**Telecoms Equipment Supply**
State of the art telecommunications equipment in line with the rapid technology evolution and field needs.

**Digital Assistance Equipment Supply**
Rapid response technologies for cash assistance to enable efficient registrations and/or distributions before, during or after emergencies.

**CUSTOMIZED PACKAGES**
In any operation FITTEST can create a Customized Package that is tailored to the specific needs of the Customer.
By listening to and engaging with the Customer, FITTEST will advise and design a solution package that is most suitable in achieving the desired outcome.

**FITTEST PRICING**
FITTEST is pricing its services in a transparent and detailed model-based deployment scenario (Emergency, Surge and Long-term engagements), rate level (Daily or Monthly) and seniority level. Equipment are charged back with a fixed admin fee for transit and stock items.

**SERVICE COMPONENTS SUMMARY**

**CONNECTIVITY**
- ENABLE DATA AND VOICE CONNECTIVITY
- DESIGN & DEPLOY SECURE TELECOMMUNICATION SERVICES
- PROVIDE DIGITAL ASSISTANCE SERVICES
- IT EQUIPMENT SUPPLY

**SECURITY TELECOMMUNICATIONS**
- PERFORM RISK MONITORING AND ASSESSMENT
- TELECOMS EQUIPMENT SUPPLY

**DIGITAL ASSISTANCE**
- SUPPORT CAPACITY BUILDING
- DIGITAL ASSISTANCE EQUIPMENT SUPPLY

**EQUIPMENT**
- COORDINATION
- PROJECT MANAGEMENT (PM)
- CUSTOMIZED PACKAGES

**Find out more:** www.wfp.org/fittest
**Contact us for a consultation:** FITTEST@wfp.org