



WFP Ukraine Limited Emergency Operation

External Situation Report #31

19 November 2022



To date, a total of **126,750 mt** of food and **USD 370,969,896** of cash has been delivered.

Month	Transfers		Rations/Transfers to Beneficiaries					Total Beneficiaries	
	Food Delivered (MT)	Cash Transfer Value (USD)	Bread	Rapid Response Rations	General Food Distribution		Cash-Based Transfer		
					30-Day Ration	Suppl. Feeding	Instit. Feeding		
March	2,343		600,000	221,095	175,277			1,000	997,372
April	4,244	9,195,450	1,180,776	665,551	178,277	6,440		143,286	2,174,330
May	10,205	64,411,875	724,255	197,302	221,502	44,835	169,013	846,431	2,203,338
June	18,787	66,585,675	744,945	38,819	897,327	50,599	57,372	924,148	2,713,210
July	22,387	59,546,250	781,372	144,053	920,032	63,391	164,759	860,142	2,933,747
August	23,319	33,851,295	967,819	32,071	1,134,716	20,500	48,318	560,215	2,763,639
September	19,905	44,023,225	525,609	142,686	1,094,566	74,780	239,751	738,317	2,815,709
October	17,897	42,838,826	583,292	98,335	894,272	70,227	340,976	714,995	2,702,097
November to date	7,663	50,517,300	242,179	194,369	227,591	-	222,214	841,978	1,728,331

Key Highlights

- The heaviest wave of missile strikes since the beginning of the war, on 15 November, left more than 10 million Ukrainian people without power in the midst of cold and dark winter season, as WFP, with the support from many donors, is trying to **reduce the funding shortfall of USD 619 million until May 2023** by 56%, pushing our pipeline break to early April, to sustain its assistance levels.
- Over **1.7 million people in need** have been assisted with food and cash in November to date.
- On 15 November, WFP surpassed **2 million unique cash beneficiaries** registered since March after another round of registration.
- On 18 November, WFP and Ministry of Social Policy of Ukraine have signed the second agreement for the continued improvements of the Unified Information System for the Social Sphere.
- On 18 November, the **Black Sea Grain Initiative was automatically extended for another 120 days** in absence of objections from any of the parties.

- From 13-15 November, WFP Representative and Country Director joined the first inter-agency mission to Kherson city, delivering vital aid, only two days after the city became accessible.

WFP Ukraine Response

While the temperatures in Ukraine officially entered the sub-zero territory, and the snow started to pile, the grim winter outlook began to play out; the war continues in its full force, leaving many civilians across the nation without basic services for a prolonged period of time, when they are essential for survival. **On 15 November, Ukraine endured the heaviest wave of missile strikes** yet since the war started nine months ago, targeting critical infrastructure. It left more than 10 million people without power throughout the nation. WFP continues to appeal to international communities for support, to provide uninterrupted assistance to those who are in desperate need, displaced from their homes without reliable access to food, heat, and water to get through the next four months.

On 14 November, as part of WFP's November Executive Board, the WFP Regional Director for the Middle East,

Northern Africa, Central Asia and Eastern Europe and the WFP Deputy Country Director Operations for Ukraine briefed a select group of member states from the region. While an overview of WFP operations in Ukraine was presented, the need for continuous support was emphasized in these extraordinarily challenging times.

With the support of the donors, WFP remains committed to respond to the needs of the people whose lives have been ravaged by the war, prioritizing the frontline and newly accessible areas including Kharkiv, Donetsk, Kherson, Luhansk, Mykolaiv, Zaporizhzhia, and Odesa.

Assistance in Newly Accessible Areas

Towns in Kherson oblast and the surrounding areas in Mykolaiv oblast started to become accessible from 9 November after 8 months, then on 11 November, Kherson, a city of more than 280,000 people also became accessible. As a result, an immediate need to assist over 160,000 people in those areas has been registered through relevant authorities. In less than 72 hours, WFP and its partners assisted 6,048 people in the city with rapid response food rations on 13 November.



A resident of Kherson smiles as she receives food assistance on 13 November. The city became accessible on 11 November. ©WFP

In addition, during 13 to 15 November, WFP Representative and Country Director, Matthew Hollingworth joined the inter-agency mission delivering vital aid to the needy in Kherson, the first delivery since the city became accessible only two days prior. Coordinated by the UN Resident and Humanitarian Coordinator (RC/HC), UNHCR, UNICEF and WFP jointly delivered food, water, hygiene kits, and critical household items such as thermal blankets and solar lamps to over 6,000 people in the city.

In November so far, an estimated 378,699 people have been served by WFP with bread, rapid response rations, and 30-day food rations in the newly accessible areas of the following oblasts: 313,157 people in Kharkiv, 53,225 in Kherson, 250 in Donetsk, and 12,067 in Mykolaiv.

WFP will continue to mobilize resources and supplies over the coming days to expand the humanitarian reach in Kherson and other newly accessible areas. Meeting the needs of conflict-affected people to alleviate hunger and food related difficulties remains one of main priorities for WFP as soon as they become accessible.

Cash Assistance

Under the cash assistance program, WFP disbursed nearly **USD 51 million in cash assistance** to almost **842,000 beneficiaries** in November so far. WFP cash assistance

program continues to prioritize the most vulnerable population affected by the war in locations where food is accessible in shops, which in turn supports recovery and revitalization of local markets.

Moreover, on 15 November, WFP reached the milestone of registering more than **2 million (2,160,896) unique cash beneficiaries** since March after another round of registration. WFP's cash program remains consistent with the previous month; Up to five individuals per household receive a monthly cash transfer equal to 2,220 UAH (USD 60) through banks, facilitated by the money transfer company, Western Union (WU). Cash transactions are redeemed at banks via WU codes sent to beneficiaries' mobile phones. WFP continues to use block-chain technology to ensure deduplication of beneficiaries, so that these essential cash resources are used effectively.

As the damages to key power infrastructure from the war negatively affect stability of telecommunications in the country, alternative mechanisms to SMS for sending Money Transfer Control Number (MTCN) codes are being put in place.

Meanwhile, on 18 November, **WFP and the Ministry of Social Policy of Ukraine have signed the second agreement** for the continued improvement of the Unified Information System for the Social Sphere (UISSS), after the successful piloting of the first module which improved the speed with which Internally Displaced People (IDPs) can register movements within government systems. The second agreement includes enhancement to UISSS regarding disability payments and integration of different benefit registries.

In-Kind Assistance

In November to date, WFP reached **almost 900,000 people** through a combination of bread, rapid response rations, and General Food Distribution (GFD) comprising 30-day rations, supplementary feeding (Infant Cereal) and institutional feeding.

While the heavy focus of the in-kind food assistance program is on providing swift support to the newly accessible areas, WFP is gearing up to have partnerships in place for 2023 to ensure continuation of smooth food delivery anywhere it is required. The call for proposals for 2023 partnerships closed on 13 November, and the review process has begun.

Additionally, in an effort to more effectively consolidate up-to-date distribution information from Cooperating Partners (CPs), a reporting alignment process has begun to harmonize the reporting date and frequency among all CPs.

On the **School Feeding Programme** front, to finalize the School Feeding Operational Plan, five schools and Hromada Education Departments in Kyiv oblast were visited last week to assess the impact of the war on school attendance, existing funding and reporting mechanisms, and foreseen funding gaps.

Accountability to Affected Populations

The Protection, Gender, Accountability to Affected

Populations (PGAAP) team has been working to address challenges received through the Community Feedback Mechanisms to ensure that people with disabilities, low-income families and other vulnerable groups including retirees, can benefit from WFP's cash program.

While the reported reasons of difficulty in receiving cash support are being analyzed from 600 random samples, varied reasons have been recorded: personal circumstances (i.e. illness); technical issues with the mobile device or mobile network; limited access to banks and/or postal services; incorrect registration data; personal oversight (i.e. missed SMS, discovery after expiry); risk of cyber security (i.e. fear of scam); difficulty in understanding the instructions. The analyzed results will be reviewed to improve the user experience of the beneficiaries.

During the last two weeks, WFP's toll-free hotline received 63,457 calls. Around 26% of all processed calls were addressed through the well-functioning Interactive Voice Record (IVR) system while the remaining 74% were channeled to operators. 63% of the processed cases were closed as First Case Resolution (FCR), while the remaining 37% were referred to relevant programme focal points. Almost all (99%) of the processed calls were CBT-related (i.e. requests for information on amount of cash assistance, and dealing with Money Transfer Control Number codes), while the remaining (1%) requested information about in-kind food support programme, in terms of entitlements, timing and location.

The second cohort of 40 call center operators attended trainings conducted by the PGAAP team. Designed to boost effective engagement with the beneficiaries by efficiently addressing their needs and challenges, topics included: 1. understanding of overall WFP assistance modalities cash, voucher and food distributions; 2. protection from sexual exploitation and abuse/anti-fraud, anti-corruptions policies; and 3. SugarCRM.

Moreover, information sessions aimed to strengthen the capacity of cooperating partners throughout the last two months have been completed, after over 400 field workers from all CP networks have been reached online, where half of the participants were female.

WFP Supply Chain and Support to Food Systems

Since the start of WFP operations in Ukraine in February 2022, **over 125,000 mt of food** has been delivered to CPs for those war-affected people in need. In November to date, 4,915 mt of food has been dispatched to CPs, while a further 47,766 mt of food commodities are in the pipeline (15,147 mt of food in storage, and 24,876 mt of food in transit or pending supplier delivery). New purchase orders are expected to be extended for 29,367 mt food commodities in the coming months.

Ensuring Healthy Pipeline against Power Outages

While WFP Supply Chain team is targeting to deliver more

than 10,000 mt of 30-day ration kits to 900,000 beneficiaries in November, the supply of local wheat flour of 5 kg unit, a key component to the kit, is affected by frequent and prolonged power outages caused by continued shelling, as they force production shutdowns. In an effort to mitigate the impact, suppliers are being diversified by identifying additional sources. The delivery schedule is being revised accordingly to meet the distribution plan.

Creative Solutions to Foreseen Supply Disruption

To further strengthen a stable supply of 5 kg wheat flour, the Supply Chain team is working on creating a buffer stock by procuring repacking machines to transform a stable supply of 50 kg of wheat flour into 5 kg units, which are suitable for subsequent kitting in the warehouses. The machines can support in repacking other components such as salt and sugar, further protecting the overall pipeline against the volatile market constraints of size availability, to ultimately ensure timely support to those in need.

Overland Transport

145 trucks were in transit to Ukraine by road over the past two weeks, including 94 trucks from Romania and 51 trucks from Türkiye, carrying 2,640 mt (canned meat and canned beans) of cargo to Ukrainian warehouses for further kitting and dispatching.

Additional 250 trucks delivered 5,061 mt (sugar, pasta, canned meat, wheat flour, and vegetable oil) to the warehouses directly from Ukrainian suppliers.

The Black Sea Grain Initiative (BSGI)

On 18 November, the BSGI, aimed at easing global food shortages by facilitating Ukraine's agricultural exports from its southern Black Sea ports, was automatically **extended for another 120 days**, in absence of objections from the UN, Ukraine, Russia, and Türkiye.

On 16 November, WFP DCD Operations in coordination with the State Food and Grain Corporation visited the Odesa grain terminal, as the WFP chartered vessel, **MV Nord Vind departed from the Odesa Sea port**, carrying 25,000 mt of wheat for Ethiopia, as part of the initial export of the Ukrainian government's in-kind donation.

On the following day, 17 November another WFP chartered vessel, Gokova-M left Chornomorsk to Türkiye with 40,000 mt of wheat. The wheat will be milled into flour in Türkiye and shipped to Afghanistan (30,000 mt) and Yemen (10,000 mt). Two days prior, another WFP chartered vessel, MV Bozburun left Odesa also to Türkiye for initial milling before heading to Yemen to support the humanitarian effort with 40,000 mt of wheat.

To date, ten WFP chartered vessels transported **over 325,000 mt** of wheat through various Black Sea ports supporting Yemen (36%), Ethiopia (33%), Afghanistan (22%) and Somalia (9%) since the BSGI deal commenced.

The cold temperatures of the winter season started to affect the maritime movements at the Black Sea as well; On 17 November, due to unfavorable weather conditions, no inspections were carried out, further adding to the already

long queue of vessels waiting to move cargo.

According to the latest operational figure published by the Joint Coordination Centre of the BSGI, as of 19 November, **the total tonnage of grain and other foodstuffs** exported from the three Ukrainian ports is **11,244,963 mt**. A total of 1159 voyages (473 inbound and 475 outbound) have been enabled so far.

As the grain price in the global market is heavily influenced by the level of Ukraine's export, the importance of keeping the Black Sea corridor operational under the BSGI has been hailed by the international community. Meanwhile, WFP continues to explore alternative corridors (e.g., via the Danube River), as BSGI alone is still short of meeting the country's full export level, prior to the conflict. WFP continues to coordinate with partners to augment capacities in the alternative corridors also as a contingency.

Investment in Ukraine's Economy

Overall, the estimated value of the locally procured food amounts to nearly USD 258 million worth of food commodities, distributed in Ukraine and globally (mainly in Africa, the Middle East, and Southeast Asia). Of the total, USD 60.7 million (81,702 mt) was used for humanitarian programmes in-country, and USD 197.3 million (515,208 mt) was exported to other WFP operations in Afghanistan, Ethiopia, Somalia, Yemen, and Sri Lanka through Romanian and Ukrainian ports.

In addition, cash-based transfers of more than USD 371 million have been injected into the local economy strengthening individual purchasing power and allowing Ukrainians to spend in their domestic markets. Additional investments into the local economy continue through logistics contracting (USD 18 million), field level agreements with Cooperating Partners (USD 8 million) and other goods and services (USD 1 million) within the country. The total monetary investment value into Ukraine so far is estimated to be **around USD 656 million**.

Inter-Agency Humanitarian Response Coordination

Expansion of Common Premise in Odesa

WFP is in the process of expanding the Common UN Premise in Odesa. A greater space will provide more favorable working conditions for agencies to allow increased number of staff members to effectively collaborate across agencies.

Once complete, five participating agencies (DSS, OCHA, UNFPA, UNHCR, IOM) will be able to utilize additional dedicated space such as meeting rooms and parking spaces. The expansion plan has been shared with relevant agencies with the support from the RC office on 8 November. Upon receiving feedback, the work is envisaged to commence in early December 2022.

Food Security and Livelihoods cluster (FSLC)

Within two weeks, 21 partners of FSLC reached 1.7 million people with in-kind food parcels (66%), emergency rations (22%) and hot meals (12%) across 24 oblasts in Ukraine.

The biggest amount of food assistance was provided in three oblasts: Kharkiv (over 544,000 people), Donetsk (over 262,000 people), and in Mykolaiv (over 250,000 people), and which covered 32%, 15.4%, and 14.7% from the entire amount of aid provided, respectively.

From 1 to 9 November, the Cluster received requests to address the food needs of 20,000 people. During the same period, the Cluster responded to the requests to reach 10,147 people with monthly food kits. In parallel, 1,000 beneficiaries were reached with livelihood support (Zaporizhzhia, Dnipro and Kyiv) including job creation grants, access to employment, technical Vocational Education Training (TVET), trainings (agricultural and non-agricultural) and capacity-building events.

While Humanitarian Response Planning (HRP) for Ukraine in 2023 is being finalized, Cluster partners are focusing on assisting Kherson and assessing how movements of the contact line may influence food assistance prioritization.

Logistics Cluster

Between 31 October and 13 November, three coordination meetings were held across Dnipro, Kyiv and Odesa. On 14 November, inter-agency convoy delivered 48 mt of food, health, WASH and shelter commodities to Kherson city. Ten days earlier, on 4 November, an inter-agency convoy delivered 72 mt of humanitarian commodities to newly accessible areas of Kherson oblast as part of the joint humanitarian effort.

As of 13 November, the Logistics Cluster is storing 4,571 m³ of humanitarian cargo on behalf of seven partners across four common storage sites across Ukraine. In the last two weeks 526 m³ of humanitarian relief items were received in the common storage, while 272 m³ were released. At the same time, 11,000 m² of overall common storage capacity are available to partners across Dnipro, Kropyvnytskyi, Kyiv, and Odesa.

Emergency Telecommunications Cluster (ETC)

Through ETC, WFP continues to provide support to UN staff and has resolved a total of 1,960 ICT-related cases for humanitarian personnel across Ukraine since the launch of the Ukraine IT Service Desk on 29 April.

WFP TEC is planning a field mission to the newly accessible area of Mykolaiv to assess telecommunications needs, in the wake of recent developments in the region, and subsequent reporting on lack of telecommunication facilities. Moreover, the possibility to establish an inter-agency hub in the newly accessible area of Kharkiv will be assessed during the scheduled field visit.

In total, since the launch of the ETC Chatbot "vBeztpesi"

(Безпеці in Ukrainian, which translates to “safe spaces”), on 20 June, 15,577 unique users in Ukraine have accessed information relating to humanitarian assistance. The latest statistics are available on the [monitoring tool](#). On 10 November, the team has presented the Chatbot service to local authorities in Odesa and Lviv Oblasts to promote the service for communities.

Funding Outlook

Thanks to the generosity of all partners, WFP continues to provide lifesaving food and cash assistance to conflict-affected most vulnerable populations, as well as support the humanitarian community with common logistics and telecommunication services.

During the last two weeks, WFP received additional contributions from Howard Buffet Foundation of USD 9.1 million to provide immediate support to 100,000 people in newly accessible areas of Kherson. USD 24 million contribution from Sweden announced on 16 November will be utilized for food procurement to get through the winter months upon receipt. Additional contributions amounting to USD 1.6 million have been received from private donors.

On 17 November, with the support from the WFP USA team, WFP Representative and Country Director briefed the individual US donors virtually of operational updates.

While an estimated **USD 619 million is required** to sustain its assistance until May 2023, thanks to the high likelihood of contributions expected from donors such as USA (BHA), Sweden (MOFA), Japan, Germany (GFFO), ECHO, Finland, France and private donors, this funding gap is likely to be reduced by 56% once they are confirmed, pushing our pipeline break to early April.

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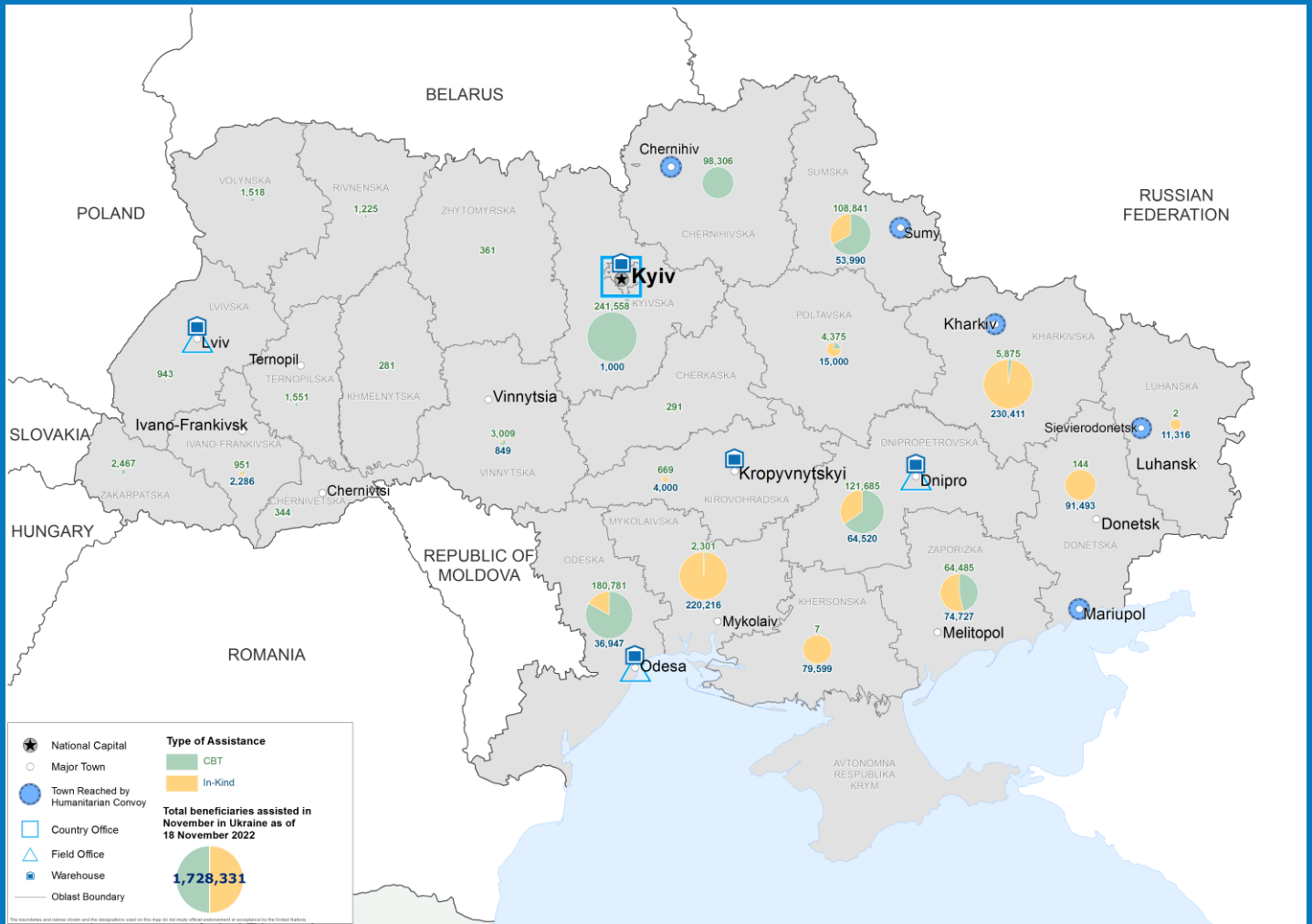
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For further information, visit:

www.wfp.org/emergencies/ukraine-emergency

WFP UKRAINE Assistance - November Overview



WFP would like to thank its partners for their timely support to WFP Limited Emergency Operation, Ukraine

